

Document Solutions for Travel & Tourism

Tourism company teams with MTS Software Solutions Resulting in Major Business Growth

Summary

For over 40 years, this historical tour company has provided decades of knowledge and fun to millions of tourists throughout the United States. They encompass the word tourism by offering land and sea tours as well as other attractions. The business has grown to six locations throughout the country and needed to be able to manage their current and historical documents more efficiently. To continue to grow, this tourism company turned to MTS Software Solutions.

Challenges

- Unorganized documents created inefficiencies and the inability to grow
- Inaccessible large amounts of historical documents
- Excessive costs in paper-based processes

Why Fortis with MTS Software Solutions?

- Fortis integrates with most common business platforms such as Microsoft.
- Instantly retrieve both historical and current documents while managing a large volume of documents.
- Efficiently share information throughout the enterprise.

“We needed a solution that would allow us to grow our business and utilize technology. MTS Software Solutions has given us the ability to increase our productivity and improve the attitudes of our employees. This has allowed our clients to enjoy their tours with us and feel the passion that we have in the historical sites around our great nation.”

– Company spokesperson

Solutions provided by MTS Software Solutions

- MTS provided extensive industry knowledge on creating and implementing a unique solution for this tourism company.

ROI

- Replaced paper-based processes with specific software solution
- Increased employees' workflow by limiting constant filing and finding current and historical data
- Since implementing MTS's solutions, this company has grown to include an additional 6 locations