

## Document Solutions for Mortgage Company

### Retail leader works with MTS Software Solutions to improve processes and lower costs

#### Summary

This retail company owns and designs several well-known brands of clothing and accessories worldwide. The requirements for line of Business Integration and Business Process Automation created a need for a viable solution to work in today's environment. MTS Software Solutions designed and provided the necessary tools to accomplish this.

#### Challenges

- Older system discontinued and lacked needed features.
- Inability to integrate into the new ERP system.
- Limited automation as many of the functions were manual
- Expensive customization required an inability to add modules or licenses.

#### Why OnBase with MTS Software Solutions?

- Integration experience in all departments and knowledge of business process.
- OnBase is leading software in ECM space
- Customized solutions to fit all departmental needs.

#### Solutions provided by MTS Software Solutions

- Ability to instantly retrieve Human Resources, credit, payroll and tax files in less time.
- Line of Business Application Integration.
- Future plans to add workflow for routing and rules based processing of documents.

#### ROI

- Improved integration with Line Of Business Application improves productivity and saves time.
- Faster access means improved customer service with shorter wait times.
- Improved capture technology reduces labor costs.
- Workflow will add additional enhancement by driving down costs and improving efficiencies.

*"We had outgrown our previous system and began looking at leading solutions providers a couple of years ago. MTS Software [Solutions] provided us with a number of options to consider. We chose MTS based on their ability to deliver, their long track record and the ability to provide exactly what we required. After conducting a thorough comparison of solutions on the market we know that we made the right choice."*

– Company spokesperson