

Document Solutions for Pharmaceutical Manufacturing

Pharmaceutical Manufacturer benefits from MTS Software Solutions Resulting in Completely Digitalized Documents

Summary

An international pharmaceutical manufacturer based in northern New Jersey that provides goods for the pharmaceutical industry needed all of their files digitized. In addition to files, this company had boxes of important data on microfilm that was aging, brittle, and breaking. Having clients for decades resulted in files that needed to be modernized before those documents degraded completely. MTS Software Solutions had the technology and expertise to convert all of the documents, including microfilm to a digital format so this company didn't lose any valuable information.

Challenges

- Microfilm was degrading
- Images were dark and unreadable
- Delayed productivity due to hard to find documents

Why OnBase with MTS Software Solutions?

- By utilizing the scanned images from the microfilm, OnBase can instantly retrieve all documents and make the easy to read
- OnBase gives instant access to all data
- Backs up and stores all information securely

Solutions provided by MTS Software Solutions

- MTS Software Solution's ability to be versatile allows us to have all information scanned whether microfilm or paper documents
- The knowledge of the staff makes the transition to a new technology very easy

ROI

- Employee productivity increased due to a decrease in search time for documents
- Security of all documents increased 100%
- Bottom-line revenue increased because of the elimination of storage for data

"Having many different document formats made out staff's jobs very difficult to search for specific client files. Not many companies can convert microfilm, microfiche, and paper at one time. MTS Software Solutions provided us the best solution and gave us instant access to all of our files at the click of a button. All the images, even the degrading microfilm images are now easy to read. Thank you MTS!"

– Company spokesperson