

Document Solutions for Healthcare

Hospice Care Facility teams up with MTS Software Solutions resulting in faster, more attentive care

Summary

Hospice Care Facility in southwest Florida provides healthcare to elderly patients. This company has implemented technology throughout their facility to achieve the best care for their patients. As the largest facility in the area, this company needed to upgrade their work flow technology to improve all aspects of their processes. MTS Software Solutions was able to provide them with the solutions they needed to achieve and exceed their goals.

Challenges

- Improve timeliness of accessing patient files
- Accelerate bill generation which resulted in faster bill payment
- Allow the sharing of documents and patient files throughout the facility for better communication

Why Fortis with MTS Software Solutions?

- Instantly and securely access medical files and data
- Automatically retrieve doctor and nurses files and records
- Instantly share patient information among healthcare workers to more quickly assist patients

Solutions provided by MTS Software Solutions

- Integration of software allows for this facility to stay ahead of the ever changing technological landscape in their field
- Work flow upgrades allow for quicker responses to patients, easier access to files, and better communication within the facility

ROI

- Increased productivity of employees
- Decreased amount of time it takes to communicate within the organization
- Increased satisfaction as it relates to patient care

“As the largest provider of hospice care in our area, we were trying to find a way for our administrative staff, and our medical staff to be more productive. When you are dealing with the lives of loved ones, the responsibility to offer the greatest care possible is extremely high. MTS Software Solutions helped us automate our work flow and allowed our staff to communicate better throughout our facility. This enables our patients to be even more comfortable for the time they spend with us.”

– Company spokesperson