

## Document Solutions for Government

### Local Government benefits from MTS Software Solutions Resulting in Reducing Paper and Increasing Efficiency

#### Summary

A local government in Pennsylvania was overwhelmed with paper files and the inefficiency of their employees, as well as the time spent on locating documents throughout the storage facilities that housed important documents. They needed to find a way to reduce paper, increase efficiency and productivity among their employees. By utilizing MTS Software Solutions' services, the county was able to achieve all the goals they set forth.

#### Challenges

- Inundated with paper documents
- Delayed community from accessing their documents
- Cost tax payers money for unnecessary staff

#### Why Oracle with MTS Software Solutions?

- The software allowed all paper documents to be scanned
- All forms were created electronically which automated the workflow and allowed for easier community and employee use
- Nineteen departments were streamlined throughout the government

#### Solutions provided by MTS Software Solutions

- MTS was able to provide many solutions for every challenge that this local government had
- MTS staff is knowledgeable and readily available to help in any way

#### ROI

- Increased Productivity and Efficiency
- Decreased payroll due to automating multiple systems
- Saved tax payers money by decreasing storage of paper documents and cost of products

*"As a local government we have to be cautious of how we spend tax payer dollars. By implementing a system that increased productivity and efficiency of our employees, and decreasing the amount of paper we use, we have saved the tax payers thousands of dollars. MTS Software Solutions was knowledgeable, courteous, on-time, and incredibly efficient in installing this Oracle system. It has really made our government workflow so much easier".*

– Company spokesperson